

Uncertainty Quantification for Customers Demand Forecasting

SafeAI Workshop - AAAI 2022



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Air Liquide Demand Forecasting Use Case



CONTEXT

Predicting the future trends of customer demands, **as precisely as possible**, is highly useful for the production sites



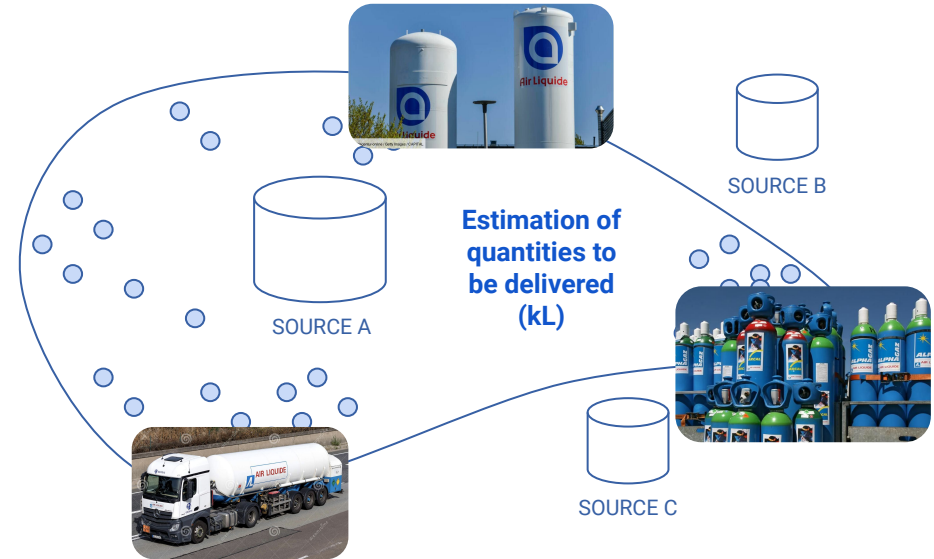
DATA - INFORMATION - KNOWLEDGE

Multivariate **time series**: historical consumption, geographical distribution, customers, orders, contextual data, seasonality

	Sourcing Decision	Product Loaded	Sourcing Deviation
SOURCE A	kL	kL	+%
SOURCE B	kL	kL	-%
SOURCE C	kL	kL	+%
Total	kL	kL	0%

Deviation from Sourcing Plan

Perfect prediction



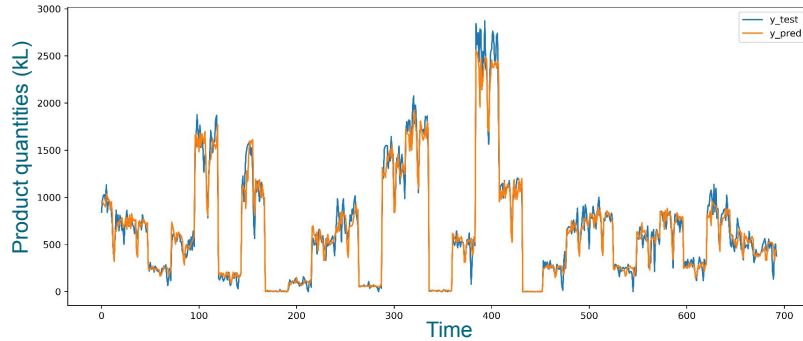
Air Liquide Demand Forecasting Use Case



INFERENCE ENGINE (SOLUTION V0)
XGBoost Regression - Single point predictions



OBJECTIVE
Prediction Intervals that quantify uncertainty in the forecast with **high guarantee**



Technical estimation	300 kL
Forecast estimation	270 kL

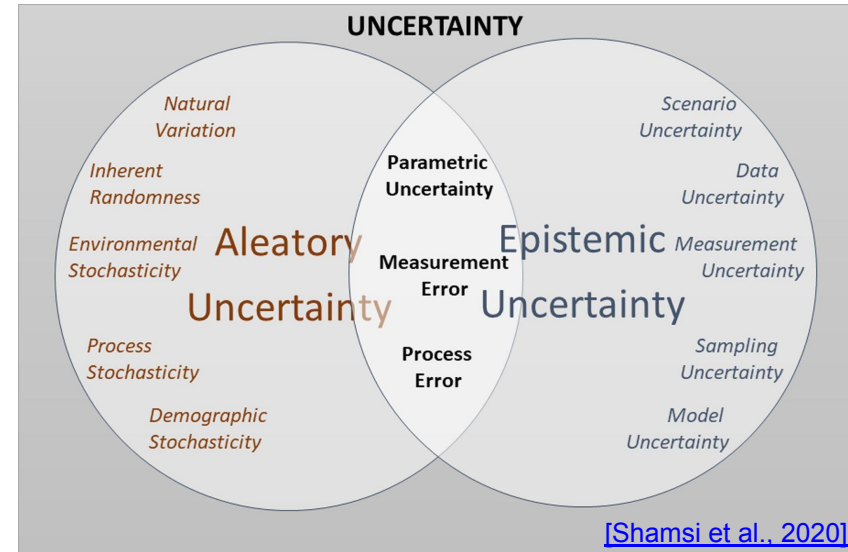


Technical estimation	300 kL
Minimum guaranteed	220 kL
Forecast estimation	270 kL
Maximum guaranteed	320 kL

Uncertainty: Definition

Uncertainty in the Machine Learning process can be reduced to two types [\[Hüllermeier and Waegeman, 2021\]](#):

- **Aleatoric uncertainty** (*aka* statistical uncertainty), which is **irreducible** as due to the **intrinsic randomness** to the phenomenon being modeled. (Coin flipping)
- **Epistemic uncertainty** (*aka* systematic uncertainty), which is **reducible** because it is caused by a **lack of knowledge** of the best model, **insufficient information** or **lack of data**. (No seasonality data)



→ It is usually **not that simple to distinguish** the 2 sources of uncertainty in Machine Learning.

Confiance.ai work package

1. Uncertainty Quantification (UQ)

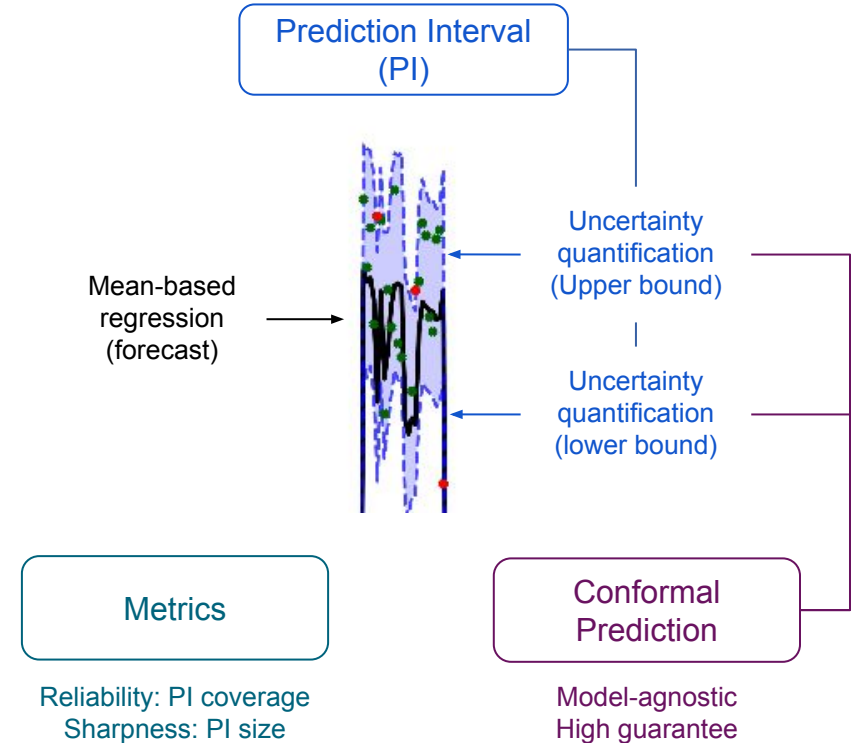
- Quantile Regression
- Variance Estimation

2. Evaluation & Metrics

- Reliability: PI Coverage
- Sharpness: PI Size

3. Conformal Prediction (CP)

- Mean-based vs Quantile-based
- Data Scheme



Quantile Regression: Definition

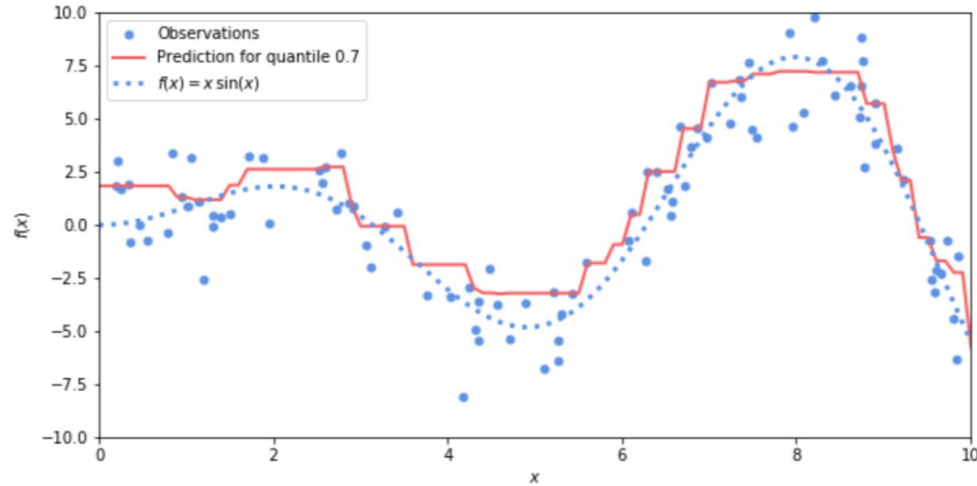
- Standard way to build prediction intervals
- Aims at **predicting the conditional quantiles** of the response variable (in contrast to the single-value regression that estimates the conditional mean)
- **Quantile definition:** Given a random variable **Y** and a value **p** in $[0, 1]$, the associated **quantile q** is the value such that:

$$P(Y \leq q) = p$$

→ The median is the 50th quantile

- **Boosting algorithms** (e.g. Gradient Boosting) are examples of regressors that can be transformed into **quantile regressors** with the **quantile loss**

Quantile Regression: Example



The probability that the actual samples (**observations**) are less or equal than the predicted values (**red line**) is 70%

Quantile Regression: Prediction Intervals

- By combining **2 Quantile Regressors (QR)**, a **Prediction Interval** can be built using the two sets of predictions produced by these two models.
- We want to compute the **0.9** Prediction Interval (**90%**):
 - Fit a **0.05** QR and a **0.95** QR
 - Use the predictions of the **0.05** QR as **lower boundary**
 - Use the predictions of the **0.95** QR as **upper boundary**
 - Knowing that:

$$P(\mathbf{l} \leq X \leq \mathbf{u}) = P(X \leq \mathbf{u}) - P(X \leq \mathbf{l}) = 0.95 - 0.05 = 0.9$$

- This means the prediction interval will contain approximately **90%** of samples!

- PI generic formula:
$$\hat{C}_\alpha(x_t) = \left[\hat{q}_{\alpha_{lo}}(x_t), \hat{q}_{1-\alpha_{hi}}(x_t) \right] \begin{cases} \alpha_{lo} + \alpha_{hi} & = \alpha \\ \alpha_{lo}, \alpha_{hi} & \geq 0 \end{cases}$$
with α as the miscoverage level

How can we evaluate the interval performance?

Prediction Interval (PI) Metrics

Reliability
PI Coverage

Sharpness
PI Size

- **ACE (Average Coverage Error)**

$$\text{ACE} = \text{PICP} - \text{PINC}$$

PICP (Prediction Interval Coverage Probability)

$$\text{PICP} = \frac{1}{N_p} \sum_{i=1}^{N_p} \rho_i \quad \rho_i = \begin{cases} 0, & \text{if } y_i \notin [L_i, U_i] \\ 1, & \text{if } y_i \in [L_i, U_i] \end{cases}$$

PINC (Prediction Interval Nominal Coverage)

$$\text{PINC} = 1 - \alpha = 90\%$$

- **PINAW (Prediction Interval Normalized Average Width)**

$$\text{PINAW} = \frac{1}{NR} \sum_{t=1}^N (U_t - L_t)$$

where $R = y_{\max} - y_{\min}$ represents the range of the highest and lowest values of the actual y_i

- **Interval Score**

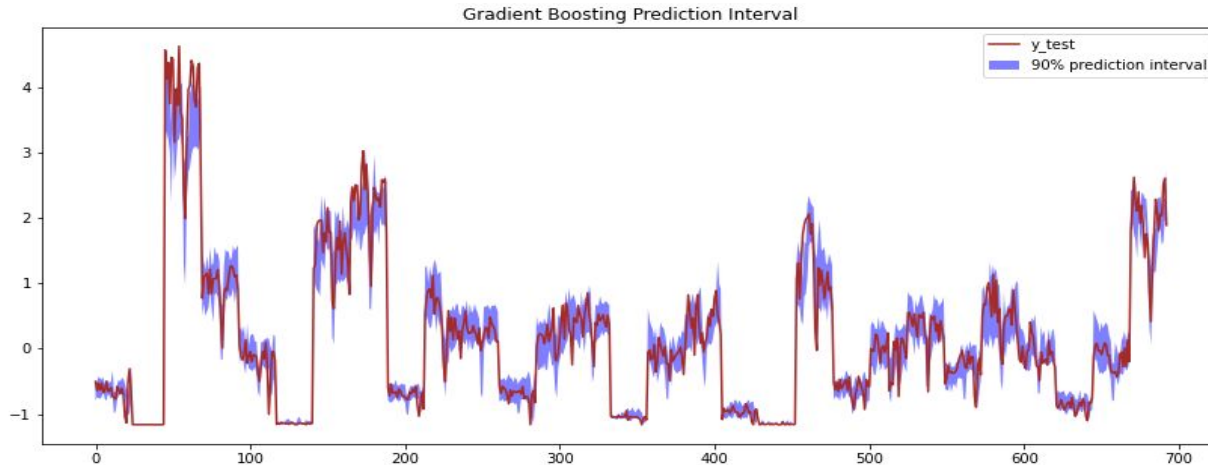
$$Sc_t^\alpha = \frac{1}{N_{\text{test}}} \sum_{i=1}^{N_{\text{test}}} Sc_t^\alpha(\mathbf{x}_i)$$
$$Sc_t^\alpha(\mathbf{x}_i) = \begin{cases} -2\alpha\delta_t^\alpha(\mathbf{x}_i) - 4[L_t^\alpha(\mathbf{x}_i) - t_i], & \text{if } t_i < L_t^\alpha(\mathbf{x}_i) \\ -2\alpha\delta_t^\alpha(\mathbf{x}_i), & \text{if } t_i \in I_t^\alpha(\mathbf{x}_i) \\ -2\alpha\delta_t^\alpha(\mathbf{x}_i) - 4[t_i - U_t^\alpha(\mathbf{x}_i)], & \text{if } t_i > U_t^\alpha(\mathbf{x}_i). \end{cases}$$

$\delta_t^\alpha(\mathbf{x}_i) = U_t^\alpha(\mathbf{x}_i) - L_t^\alpha(\mathbf{x}_i)$ PINC $100(1-\alpha)\%$

Non-Conformalized PI

Visualization/Metrics

Non-Conformalized
Gradient Boosting
Quantile Regressor



Target coverage = 90%

Reliability metric:

ACE = 14.1%

Sharpness metric:

PINAW = 0.538

Need of conformalization

Introduction to Conformal Prediction

- Uncertainty quantification methods are able to build Prediction Intervals (PI)
 - but performances are not optimal!
- **Need to calibrate the intervals and guarantee the uncertainty quantification**
- Solution: Conformal Prediction (CP) [\[Vovk et al, 2005\]](#) is a set of:
 - Distribution-free
 - **Model-agnostic**

methods that quantify uncertainty by constructing Prediction Intervals (PI) whose **probability coverage** is **backed by theoretical guarantees**:

With α as the miscoverage level:

$$\mathbb{P}(Y_{n+1} \in C(X_{n+1})) \geq 1 - \alpha$$

Conformal Prediction (CP)

Mean-based vs Quantile-based

CP can be used as layer to:

Compute a PI for a
point-based regressor

Mean-based
regressor

$$\hat{C}_\alpha(X) = \left[\hat{f}(X) - \delta_\alpha^f, \hat{f}(X) + \delta_\alpha^f \right], \quad \delta_\alpha^f \geq 0$$

Error margin

Adjust the PI of an
interval-based regressor

Quantile-based
regressor

$$\hat{C}_\alpha(X) = \left[\hat{q}_{\alpha_{lo}}(x) - \delta_\alpha^q, \hat{q}_{1-\alpha_{hi}}(x) + \delta_\alpha^q \right], \quad \delta_\alpha^q \in \mathbb{R}$$

Error margin

- **Error margin** is derived from the $(1-\alpha)$ -th empirical quantile of specifically designed regression residuals, known as **nonconformity scores**
- They are proper to each CP algorithm
- They are computed by evaluating the predictor **on held-out calibration data**

Conformal Prediction (CP) Data Scheme

Split

Partition
train data into fit
and calibration

[\[Lei et al. 2018\]](#)

K-fold

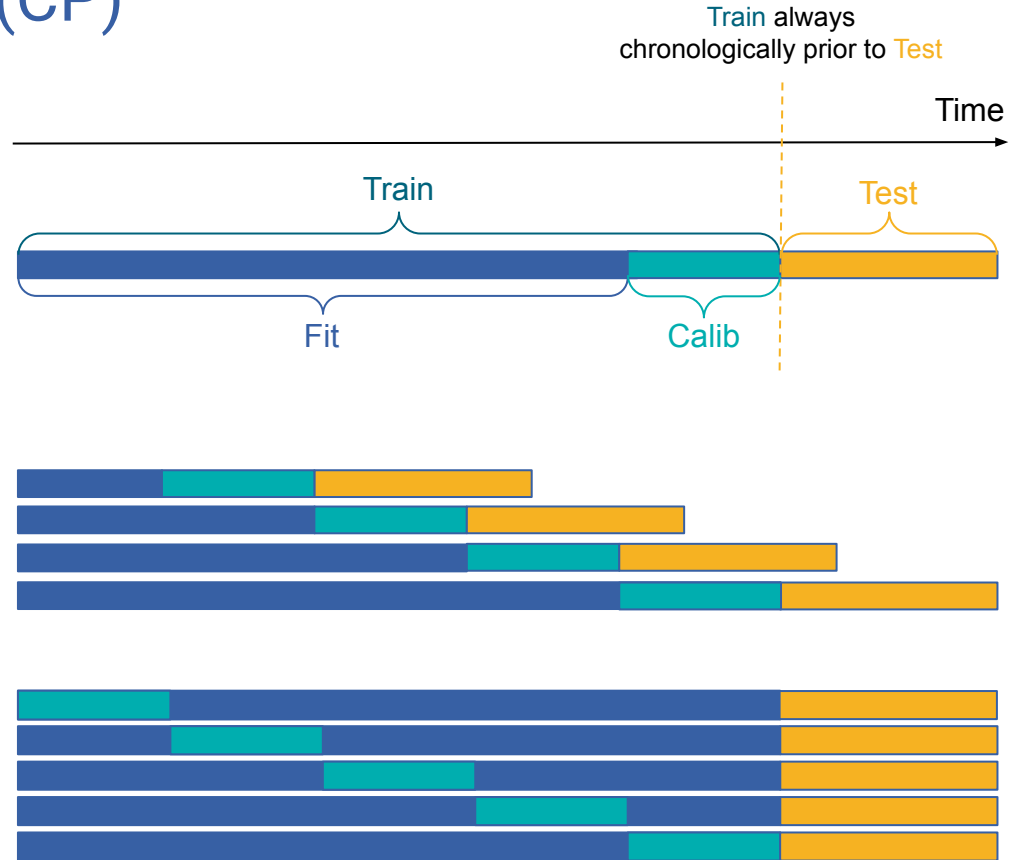
Partition data into K folds
and fit K models

[\[Barber et al. 2021\]](#)

Simplest and
cheapest way

Could enhance
calibration
generalization
(when temporal gap
Fit/Calib is similar to
Calib/Test)

Fit + Calibration
on whole data

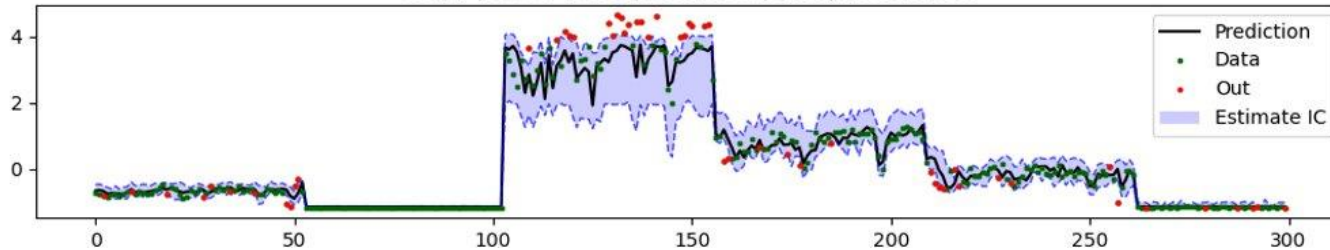


Conformalized PI

Metrics/Visualization

Conformalized
Gradient Boosting
Quantile Regressor

GBRQ | %Cov :82.0 | ACE:0.08 | sharpness :0.752



Target coverage = 90%

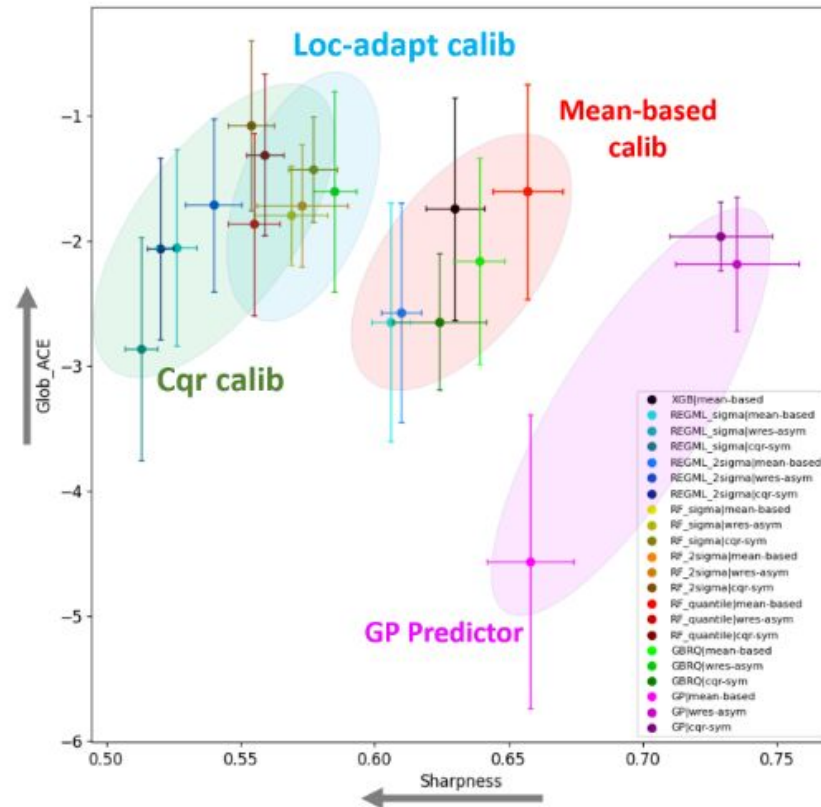
Reliability metric:

ACE = 8%

Sharpness metric:

PINAW = 0.752

Current benchmark results: UQ + CP





Thank you for
your attention!